

Canadian Institute for Procurement and Material Management  
Institut canadien d'approvisionnement et de gestion du matériel

# ***AGILE & INNOVATIVE PROCUREMENT SYMPOSIUM***

**CHANGING THE GOVERNMENT OF CANADA...  
ONE PROCUREMENT AT A TIME!**

## **PROGRAM**

**DECEMBER 5, 2019 - OTTAWA, ON**

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**[WWW.CIPMM-ICAGM.CA](http://WWW.CIPMM-ICAGM.CA)**

# THANK YOU TO OUR PREMIER PARTNERS!



Shared Services  
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Public Services and  
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# MESSAGE FROM THE CIPMM PRESIDENT



On behalf of the Canadian Institute for Procurement and Materiel Management, I am pleased to welcome you to the first Symposium in our Innovative Procurement Series. It should not be a complete surprise to anyone attending that Agile Procurement was selected as the first topic in the Series. Agile Procurement has quickly caught the attention of both contracting and project authorities across the federal government. By selecting this topic for the Series we wanted to help to strengthen the innovative capacity of the federal Procurement Community.

We have taken a different approach to the programming for the Symposium by providing both hands on exercises, panel discussions and even the opportunity to challenge conventional practices and begin to build a Community of Practice. You will have the opportunity to hear directly from speakers from departments who will speak about how they have used Agile Procurement practices to improve procurement outcomes; learn about how innovative private sector practices such as Design Thinking can be used to improve public sector procurement design; listen to senior leaders speak about how leadership attributes that can be leveraged to address the constraints and mitigate the risks of Agile and other innovative procurement practices; benefit from discussions about how the legal landscape supports procurement innovation; and network with others on how you can use Agile and other innovative procurement methods effectively in your day to day work!

This is not a classroom... Our objective is to give you an opportunity to engage with colleagues and many of the leaders of our community.

We hope that this event will help improve your professional network, generate new insights and inspire you in your career.

Sincerely,

*Carolyn Montague*

CIPMM President

[admin@cipmm-icagm.ca](mailto:admin@cipmm-icagm.ca)





# MESSAGE FROM THE SYMPOSIUM CHAIR



I would like to welcome each of you to the first Canadian Institute for Procurement and Materiel Management (CIPMM) event focused on Agile and Innovative Procurement in the Government of Canada (GoC).

Today marks an exciting opportunity to bring together the federal Procurement Community to hear how procurement innovators, legal experts and senior leaders are paving the way for the use of Agile and other innovative techniques in the procurement ecosystem. Today also provides an important opportunity to hear from you – procurement professionals with ideas, questions, and expertise to bring to the Procurement Modernization dialogue.

As a Director on the CIPMM board, and as Shared Services Canada's Director of Procurement Modernization, I enthusiastically work each day to support the Government's procurement transformation efforts. This Symposium provides a supportive venue for the exchange of knowledge and ideas, as well as a unique opportunity to make connections among procurement innovators. Transformation starts with conversations and the conversations we have today will help create synergies between procurement innovators, and contribute to breaking down silos between departments which ultimately benefits all Government of Canada stakeholders.

I would like to thank each of you for attending today's Symposium and for your continued support of CIPMM events and the federal Procurement Community.

Our program is the result of the hard work and dedication of many volunteers in the federal Procurement Community and would not be possible without your interest and participation. So let's work together to build this community of procurement innovators. Let's find flexibility within the rules, create ways to make procurement faster and produce the outcomes the Government requires. Let's dare to be agents of change.

I am looking forward to meeting the procurement innovator in you!

*Guylaine Carrière*

CIPMM Agile & Innovative Procurement Symposium Chair  
admin@cipmm-icagm.ca



# MESSAGE FROM THE PREMIER PARTNER



Shared Services  
Canada

Services partagés  
Canada

Shared Services Canada (SSC) is pleased to be a Premier Partner of the Canadian Institute for Procurement and Materiel Management's (CIPMM) first Symposium focused on Agile and Innovative Procurement in the Government of Canada. SSC is committed to modernizing and transforming its procurement function by working with our clients and with the private sector to leverage Agile and other innovative tools wherever possible. Through our modernization efforts, SSC is supporting the government's commitments highlighted in the 2018-2022 Digital Operations Strategic Plan paving the way for Shared Services Canada 3.0 – An Enterprise Approach.

The Symposium provides a tremendous opportunity for SSC to engage with the Procurement Community, share what we are doing to transform our procurement function and learn from others in the Procurement Community how they are overcoming the challenges inherent in federal procurement. Today's presentations, interactive discussions and conversations with procurement leaders will help to increase our understanding about Agile Procurement activities, create synergies between procurement innovators, and contribute to breaking down silos between departments which ultimately benefits the Government of Canada. We look forward to spending the day learning with you!



# MESSAGE FROM THE PREMIER PARTNER



Public Services and  
Procurement Canada

Services publics et  
Approvisionnement Canada

Public Services and Procurement Canada (PSPC) is excited to be a Premier Partner of the Canadian Institute for Procurement and Materiel Management's first Agile & Innovative Procurement Symposium. As the Government of Canada's central purchaser, PSPC is proud of the work accomplished in utilizing Agile Procurement. In a very short period of time we have piloted the Government of Canada's first Agile Procurement, developed a definition for Agile Procurement for government IT procurements, incorporated Agile principles in dozens of procurement projects and procurement programs, and developed tools to allow for more agile processes in the future. We continue to work closely with clients and the industry to further hone and develop these approaches in order to deliver best value. These efforts showcase the growing impact of innovative methods like Agile Procurement in making our processes more accessible and responsive to today's fast-moving digital environment.

In partnership with CIPMM and Shared Services Canada, PSPC strongly supports opportunities like today's Symposium to share in our collective experiences and best practices to better deliver our services and foster innovation. Let's be agile and focus on the outcomes, collaborate across-teams, and iterate as we learn together!





Canadian Institute for Procurement and Material Management  
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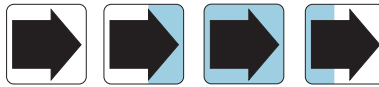
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# SCHEDULE AT A GLANCE

*THURSDAY, DECEMBER 5, 2019*

7:00 am – 8:00 am	Registration & Breakfast
8:00 am – 8:30 am	Welcome Remarks & Keynote Speaker Address
8:30 am – 10:00 am	Session 1- Public Sector Innovation
10:00 am – 10:15 am	Surprise Event
10:15 am – 10:30 am	Break
10:30 am – 12:00 pm	Session 2 - Design Thinking Applied to Procurement
12:00 pm – 1:00 pm	Lunch & Keynote Speaker
1:00 pm – 2:30 pm	Session 3 - Group Exercise
2:30 pm – 2:45 pm	Break
2:45 pm – 3:30 pm	Session 4 - Executive Briefing
3:30 pm – 4:20 pm	Session 5- Executive Discussion on Agile Procurement
4:20 pm – 4:50 pm	Session 6 - Launching of the Community of Practice to Strengthen the Network of Innovators
4:50 pm – 5:00 pm	Closing Remarks
5:00 pm – 7:00 pm	Networking Reception





# AGILE & INNOVATIVE PROCUREMENT SYMPOSIUM

DECEMBER 5, 2019

Ottawa, ON - Ottawa Conference and Event Centre

**Thursday, December 5, 2019**

## **AGILE AND INNOVATIVE PROCUREMENT SYMPOSIUM PROGRAM**

*Changing the Government of Canada...  
One Procurement at a Time!*

**ROOM 118 D-E**

**7:00 am – 8:00 am**

Registration & Breakfast

**8:00 am – 8:30 am**

Welcome Remarks

Carolyn Montague, CIPMM President

Guylaine Carrier, Agile and Innovative Procurement Symposium Chair

### **Keynote Speaker Address**



**Arianne Reza**, Assistant Deputy Minister of Procurement, Public Services and Procurement Canada

8:30 am – 10:00 am

## Session 1- Public Sector Innovation

Presentations of key examples of public sector Agile Procurements. Key distinctions between traditional and Agile Procurement will be given and lessons learned will also be shared.

### Presentation 1: Public Services and Procurement Canada (PSPC)



**Jonathan Vinet**, Manager, Innovation Procurement Directorate, Public Services and Procurement Canada

**Mario Godard**, Manager, Business Transformation and Systems Integration Services Division, Public Services and Procurement Canada

Pioneering Agile Procurement: history and lessons learned from our initial PSPC Agile Requirements to next gen HR.

### Presentation 2: Shared Services Canada (SSC)



**Michel Anderson**, Manager, Procurement Modernization, Procurement and Vendor Relations, Shared Services Canada

**Gary Cooper**, Procurement Manager, Cyber Security, Procurement and Vendor Relations, Shared Services Canada

Shared Services Canada presents a double feature: "The Challenge" and "Cyber Security Procurement vehicle".

### Presentation 3: Canada Revenue Agency (CRA)



**Val Wawrzynczak**, Supply Project Manager, Contracting Division, Canada Revenue Agency

Agile Procurement: Canada Revenue Agency Digital Mailroom Project (Overview).

10:00 am – 10:15 am

Surprise Event

## Keynote Speaker Address



**Sarah Paquet**, Executive Vice President, Shared Services Canada

**Speakers:** **Sean Kealey**, Director General,  
Shared Services Canada

**Donald Messier**, Director General,  
Shared Services Canada

10:15 am – 10:30 am

Break



10:30 am – 12:00 pm

## Session 2 - Design Thinking Applied to Procurement



**Nilufer Erdebil**, President and CEO, Spring2 Innovation

SSC and Spring2 Innovation have been piloting the integration of Design Thinking in a procurement process. The consultant will provide an overview of the Design Thinking, share lessons learned from the first pilot. Each table will be assigned a use case and delegates will be invited to develop a persona (end user description).

12:00 pm – 1:00 pm

Lunch & Keynote Speaker

## Keynote Speaker Address



**Sylvie Ouellette**, President & Co-founder, Versatil

1:00 pm – 2:30 pm

## Session 3 - Group Exercise



**Elinor Hart**, Senior Counsel, Department of Justice

Delegates will be invited to develop an Agile Procurement process for their use case and identify the risks, constraints and opportunities. The delegates will then reflect on the legal risks, real and perceived, and will have a conversation with legal counsel aiming to distinguish myths from reality.

**Task 1** – Develop an Agile Procurement process.

**Task 2** – Identify risks, constraints and opportunities.

**Task 3** – Discuss legal risks.

2:30 pm – 2:45 pm

Break



2:45 pm – 3:30 pm

## Session 4 - Executive Briefing



**Sean Kealey**, Director General, Procurement and Vendor Relations, Shared Services Canada

**Teresa D'Andrea**, Director, GC Digital Exchange, Treasury Board Secretariat

**Vincent Robitaille**, Director General, Centre of Excellence on Strategic Investments, Transport Canada

On voluntary basis, 3 teams (1 for each use case) will be invited to participate in an executive briefing role-play where they will try to convince the executives of the merit of adopting an Agile Procurement approach.

3:30 pm – 4:20 pm

## Session 5 - Executive Discussion on Agile Procurement



**Sean Kealey**, Director General, Procurement and Vendor Relations, Shared Services Canada

**Levent Ozmurtlu**, Director General, Services and Technology Acquisitions Management Sector, Public Services and Procurement Canada

**Gail Bradshaw**, Executive Director, Procurement Policy and ASAS Communities Management Office, Treasury Board Secretariat

**Jean-Claude Azar**, Director, Contracting Division, Canada Revenue Agency

Executives will debate the best ways to leverage leadership capacity to mitigate risks, and decrease constraints to favor the emergence of Agile Procurement.

4:20 pm – 4:50 pm

## Session 6 - Launching of the Community of Practice to Strengthen the Network of Innovators

Interactive discussion on the creation of a Community of Practice and the way forward.

4:50 pm – 5:00 pm

Closing Remarks

**Carolyn Montague**, CIPMM President

5:00 pm - 7:00 pm

Networking Reception



**We will be using Slido** to help facilitate our interactive Q&A, collect your questions in advance and hear your feedback via live polls.

To send your questions, go to [www.slido.com](http://www.slido.com) and enter #CIPMM2019 or scan the QR code.



### **Tips & Reminders for submitting questions**

- Questions can be submitted anonymously.
- We encourage you to access Slido before and during the Symposium to review and upvote what others have posted. We can then address the questions based on the audience interest priority.



**The Canadian Institute for Procurement and  
Materiel Management**

## *Community Celebration Event*

**December 10<sup>th</sup>, 2019**

Canada Aviation and Space Museum  
11 Aviation Parkway, Ottawa, ON

