



Keynote Speaker: National Shipbuilding Strategy

Sylvain Cardinal, Director, Large Combat Ship Construction Sector, Public Services and Procurement Canada.

Sylvain is currently the Director General – Large Combat Ship Construction Sector at Public Services and Procurement Canada since July 2019

Prior to that, he was the Senior Director, Canadian Coast Guard Fleet Renewal Directorate where he is responsible for the acquisition of large Coast Guard vessels procured under the National Shipbuilding Strategy. Sylvain has also held various Director positions all at Public Services and Procurement Canada, specifically at the National Fighter Procurement Secretariat and the Defence Procurement Secretariat and as well as with the Special Procurement Initiatives Directorate.

Plenary Session #1: Centralizing and Simplifying Federal Procurement – Reimagining Client Service Delivery

Jennifer Creighton, Change Management Lead, Electronic Procurement Solution (EPS), Public Services and Procurement Canada.

Jennifer Creighton has 18 years in the federal government, driving through the Government of Canada's vision by leading transformations with Public Service and Procurement Canada. Jennifer is Data-driven, and highly analytical, she brings experience through business analytics and is able to influence corporate strategies through fact-based, data-driven insights and analysis. Jennifer leads, complex initiatives ranging from implementations, communications and divestitures to Sigma-based process improvements, organizational restructuring and launch proposals. Jennifer is the manager, for change management within the Acquisitions Branch and is responsible to implement the new Electronic procurement solution. Throughout, her career she has led the development and implementation of national strategies, change initiatives and approaches that promote and foster partnership and strategic relations with other government organizations.

Jennifer has been a member of Public Service and Procurement Canada's Managers Community Network since June 2016. Jennifer joined the Managers Community Network to learn and to share knowledge with other managers. She strives to build a strong

management community by focusing on professional development and by teaching others. She is a council member with the PSPC Psychological Health and Safety Board for the national working group, she is engaged to provide networking opportunities, and promote workplace well-being.

Nicole Ross, Supply Team Lead, Electronic Procurement Solution (EPS), Public Services and Procurement Canada

Nicole has over 15 years of experience in federal government procurement, working for several departments during her career. In addition to her experience delivering procurement services directly to clients, she has managed teams both in the National Capital Region as well as several regional teams that were delivering a variety of services including procurement & contracting services, training and policy, as well as departmental reporting and monitoring.

Nicole has been part of the PSPC EPS team since 2016 and has been deeply involved in the design of the future state of procurement across the federal government. She has been able to bring her experience to the table and actively contribute to the EPS project design process, and has worked closely with stakeholders from both PSPC and other government departments to ensure the solution works for everyone. She is committed to ensuring that the future of procurement across government is an enjoyable experience for suppliers, buyers and clients.

Concurrent Session #2: How Purchasing from CORCAN Contributes to Governmental Priorities Including Social Reinvestment and Public Safety
Pierre Richard, Account Representative, Correctional Service of Canada (CORCAN).

Pierre joined the Correctional Service Canada department as an Account Executive for CORCAN in 2011. His role as an Account Executive is to sell and grow the vast portfolio of CORCAN products and services to many different Federal Government departments in NB, PEI, NL and Labrador. Pierre's sales experience with the Government and past employer PEPSICO goes back almost 3 decades. Additional to the sales portfolio Pierre has had the pleasure to look after the fleet vehicles, warehouse inventory and a member of the OHS committee.

Pierre accepted an acting term as a Project Officer for the Employment and Employability portfolio in Dec 2018 in which he helps in organizing and securing vocational training in the institutions in order to help offenders learn a skill or trade.

As for education Pierre holds a Bachelor's in Business Administration from the Université de Moncton.

Janine Mazerolle, A/Regional Manager Operations, Correctional Service of Canada.

Janine Mazerolle joined the Correctional Service of Canada in 2009 as Employment Coordinator. She delivered employment programs to offenders in the institutions

throughout the Atlantic region. She also worked in the community to assist supervised offenders gain and maintain employment. Janine delivered train the trainer employment programs to CSC staff across Canada.

In 2013, Janine accepted the position of Parole Officer at Dorchester medium where she gained case management experience in a correctional setting. She returned to CORCAN 1 year later, and worked as Manager for Employment and Employability Program for the Atlantic region. In this role, she was responsible for all the vocational training, on-the-job training, apprenticeship program and employment, both in the institution and in the community. In October 2018, Janine started acting in her current role of Regional Manager of Operations, CORCAN. She now oversees the operations, sales & installations, and EEP. She works closely with the Managers of Operations from different business lines including Manufacturing, Construction, Textiles and Services.

As part of the CORCAN team, Janine continues to assist in the development and maintenance of partnerships with employers, other government agencies (federal and provincial), and community organizations (social enterprises).

In terms of education, Janine has a Bachelor's Degree in Psychology and a Master's Degree in Guidance Counselling. She still enjoys teaching the Employment Counselling course through the Guidance Counselling Program at the Université de Moncton.

Concurrent Session #3: A Regional Procurement Story; Improving And Greening The Canadian Coast Guard College With Indigenous Benefits

Alex Russell, Supply Specialist, Acquisitions Branch, Atlantic Region, Public Services and Procurement Canada.

Alex has worked in the Halifax office of PSPC Acquisitions Atlantic for 12 years gaining extensive experience in construction, A&E design, and service contracts. Alex has been an Associate Faculty Member with the Canada School of Public Service for the last few years, delivering procurement training around the Atlantic region. Alex is an advocate of work life balance and mental health in the workplace, working on the PSPC Regional Mental Health working group.

Keynote Speaker: Procurement Ombudsman digs deeper on “Low Dollar Value (LDV) Contracting” and “Dispute Resolution in Vendor Performance Management”

Alexander Jeglic, Procurement Ombudsman, Office of the Procurement Ombudsman.

Mr. Alexander Jeglic has been named Procurement Ombudsman for a five-year term.

Alex is a lawyer by background and most recently served as General Counsel for Private-Public Partnerships Canada Inc., a federal Crown Corporation, where he was involved in the procurement processes for large infrastructure projects. He previously held positions of increased responsibility in the United States and Canada including at the Canadian Commercial Corporation as Senior Legal Counsel and the Australian Trade Commission as Business Development Manager and International Trade Advisor in Washington (DC). Throughout Alex's legal and professional career, he has focused primarily on procurement, contracting and dispute resolution, which will serve him well as Procurement Ombudsman.

Alex graduated from Carleton University in Ottawa with a Bachelor of Arts (Law) with a concentration in Business Law in 2000. In 2001, he completed the Cornell Law School Paris Summer Institute program in international and comparative law and in 2003 completed a Juris Doctor (JD) degree from Loyola University Chicago School of Law in Chicago, Illinois with a certificate in International Law.

Alex has also been teaching procurement law at Carleton University (Ottawa) since 2010.

Concurrent Session #4: Implementing Social Procurement: A Pilot for Women-Owned/Led Catering Businesses in Atlantic Canada

Glenn Chamberlain, Director, Atlantic Region, Office of Small and Medium Enterprises, Public Services and Procurement Canada.

Glenn Chamberlain served in the Canadian Navy for 21 years, retiring in 2001 as the Senior Public Affairs Officer for Maritime Forces Atlantic. After starting his Public Service career that year in government communications, Glenn joined PWGSC Atlantic in 2009 as a Client Service Director, dealing with security clients including the RCMP, CBSA and DND. He has been the Regional Director for the Office of Small and Medium Enterprises since August 2014.

His experiences as a communicator included roles such as service for six months as the senior spokesperson for the NATO-led peacekeeping force in Bosnia-Herzegovina in 1998-99. He was also the senior spokesperson for the Navy and the Rescue Coordination Centre in the immediate aftermath of the crash of Swissair Flight 111 in September 1998. During his Public Service career, he has held senior regional communications positions with Justice Canada, Communications Canada, the Privy Council Office and Treasury Board (Secretariat).

Glenn has experience in client relationship management and stakeholder engagement, developing productive and positive relationships with challenging security-oriented clients. He is a trained facilitator, and teaches and coaches employees in public speaking and interview techniques.

In his current role as the Director of the Office of Small and Medium Enterprises (part of Public Service and Procurement Canada), Glenn leads a small team which assists private sector suppliers in taking advantage of government procurement opportunities, and seeks to broaden the involvement in the procurement process of traditionally underrepresented social groups.

Glenn hails from St. Catharine's, Ontario, and was educated at the Royal Military College of Canada, obtaining his Bachelor of Arts in Honors History.

Concurrent Session #5: Fleet Materiel Management

Blair Hurd, Asset Manager, Canadian Border Services Agency.

Blair Hurd is Assets Manager, Materiel and Assets Management Division, Canada Border Services Agency and has over 15 years experience in the Materials Management field. Blair started his career at Industry Canada in 1998 in the warehouse at the Communications Research Centre and has gained his experience in the field of procurement and assets management over the years. Blair has worked in various modules in SAP, such as the

Materials Management Module, the Plant Maintenance Module and the Assets Accounting Module of SAP and is a strong promoter of the systems capabilities.

Concurrent Session #6: The Canadian Collaborative Procurement Initiative: Leveraging Collaborative Procurement Opportunities for Public Sector Organizations in Atlantic Canada

Sean Crossan, Director, Federal-Provincial-Territorial & International Relations, Office of Small and Medium Enterprises, Public Services and Procurement Canada.

Sean Crossan is the Director of Federal-Provincial-Territorial and International Relations for the Office of Small and Medium Enterprises and Stakeholder Engagement, Acquisitions Program at Public Services and Procurement Canada (PSPC) since July 2015. He has held several Director level positions including Director, Branch Planning and Management Services, Finance and Administration Branch (2010-2015), Director PSPC Strategic Review Team (2009-2010), Director Communities and Partnerships, ESDC (2008-09), and Director, Financial Policy, PSPC (2007-08). Sean is a graduate of the Accelerated Economic Training Program, the Institute on Governance, Executive Leadership Development Program and has over 29 years of experience in the federal public service. Sean obtained a Co-operative Masters in Public Administration Degree from Carleton University (1992) and a Co-operative Bachelors in Environmental Studies Degree (Urban Planning) from the University of Waterloo (1988).

Genevieve Sharkey, Director of Procurement, Government of Nova Scotia.

Genevieve is the Director of Procurement (Goods, Services and Construction) for the Government of Nova Scotia since October 2015. Her interest in procurement was peaked while working at IBM's Public Sector Division, which led to her move from the private sector to the public sector with Alberta Health Services, Procurement and Supply Management team and then the City of Ottawa Supply Branch. Genevieve has worked on major projects in procurement on multiple levels during her career and looks forward to the challenges brought forward by a growing Nova Scotia economy. This is the latest stop on what she calls her Procurement tour of Canada. She is a self-proclaimed procurement nerd who believes education, especially in procurement, is an ongoing process.

Concurrent Session #7: Overview of the Royal Canadian Navy (RCN) Supply Chain

Fraser Sullivan, Manager, Fleet Maintenance Facility Cape Scott, Department of National Defence.

Fraser Sullivan began his career with Department of National Defence in 2008. Having started in Ottawa with the ADM (Mat) Assistant Deputy Minister of Material policy team with the last 6 years in Halifax in Supply Chain management roles.

Currently the Senior Procurement Officer and Senior Supply Manager for the Fleet Maintenance Facility Cape Scott located in CFB Halifax Dockyard. Mr. Sullivan manages a large multi-disciplined team of Supply Chain specialists with primary focus on material and

logistics to support maintenance performed on the RCN fleet based in Halifax. Mr. Sullivan has been in the Supply Chain and logistics space his entire 20+ year career including time in private sector and with other government departments

Plenary Session #8: PSPC Vendor Performance Management - Policy and Piloting approach

Caroline Landry, Senior Director, Strategic Policy Sector, Acquisitions Branch, Public Services and Procurement Canada.

Caroline Landry is the new Executive Director of the Strategic Policy Development and Integration Directorate at PSPC. She has a strong passion for all things procurement which she gained through her many leadership roles at Acquisitions Branch at PSPC over the last 11 years. She has extensive experience in client service, leading change, procurement support and managing operations. In addition, she also has considerable experience in the delivery and management of regional and national programs, including economic development, business financing, innovation, and cultural support programs, through her 27 year career in the private and public sectors.

Adrian Larose, Senior Policy Advisor, Strategic Policy Sector, Acquisitions Branch, Public Services and Procurement Canada

Adrian joined Public Services and Procurement Canada a year ago to help the organization pursue its new approach to managing vendor performance. Previously he worked at Employment and Social Development Canada in procurement, and in private print and web media. Adrian grew up in Ottawa and is currently studying in the Master's of Public Policy and Administration program at Carleton University.