



Canadian Institute for Procurement and Materiel Management
Institut canadien d'approvisionnement et de gestion du matériel

MENTORSHIP PROGRAM GRADUATION AGENDA
NOVEMBER 28, 2023
OTTAWA CONFERENCE AND EVENT CENTRE (ROOM 118AB)

FROM	TO	EVENT
8:30 AM	9:00 AM	Breakfast and Networking
9:00 AM	9:05 AM	Welcome from the CIPMM President, Carolyn Montague
9:05 AM	9:15 AM	Welcome from the CIPMM Mentorship Program Chair, Caroline Landry
9:15 AM	9:30 AM	Welcome from Alberto Garcia-Vargas - Senior Advisor, Community Development Office, Treasury Board of Canada Secretariat
9:30 AM	10:15 AM	Panel Discussion with Mentees. Moderator: Josee Doucet , Public Services and Procurement Canada Panelists: <ul style="list-style-type: none">• Erin Butler, Royal Canadian Mounted Police• Jessica Lemay, Public Services and Procurement Canada• Katy Brunet, Public Services and Procurement Canada• Pehsan Chuah, Department of National Defence• Andrew McFarlane, Public Services and Procurement Canada
10:15 AM	11:00 AM	Panel Discussion with Mentors. Moderator: Carolyn Montague , CIPMM President Panelists: <ul style="list-style-type: none">• Caroline Landry, Public Services and Procurement Canada• Christine Lamarche, Royal Canadian Mounted Police• Josee Doucet, Public Services and Procurement Canada

		<ul style="list-style-type: none"> • Catherine St-Louis, Public Services and Procurement Canada • Richard Quinn, Department of National Defence
11:00 AM	12:00 PM	<p>Better Procurement & Materiel Management Experience by Design</p> <p>Procurement and Materiel Management specialists are incredibly busy, so it is no surprise that the client/user experience is rarely a high priority. But perhaps part of the reason that we are so busy is because of the client/user experience. When they find it difficult to understand their role in the process, when tools, templates and instructions are not intuitive, they can create more work for you, making you even busier.</p> <p>In this talk, you will learn about:</p> <ul style="list-style-type: none"> - how improving the client/user experience reduces your workload. - a simple checklist to assess your client's/user's current experience, and how to identify gaps that you can close to make the experience flow better for them. - how to enable first-time users to get it right 19 times out of 20. - a handful of next steps that you can take apply immediately to create wins for both your clients and you. <p>Craig Szelestowski, Founder, Lean Agility Inc., Director, Lean Programs, Telfer Business School Centre for Executive Leadership, University of Ottawa</p> <p>Craig is a Lean/Agile transformation specialist with more than two decades of experience implementing dramatic turnarounds. He founded Lean Agility Inc. in 2010 to apply Lean exclusively to knowledge work / government organizations. With his coaching, his clients have reduced delivery times by up to 95%, increased capacity by up to 400% and created outstanding levels of employee engagement. He has mentored and trained Procurement specialists to reduce the time to procure a competitive RFP from 5 months to 3 weeks, without heroics.</p> <p>In his public service career, as a Vice President, he led the Royal Canadian Mint's Lean transformation which helped move the organization through a challenging era of cutbacks and job losses into an extended period of financial and organizational health and stability.</p> <p>During his tenure, the Mint realized tens of millions of dollars of Lean improvements, dramatically reduced the time and effort to deliver its products and services, moving from a financial loss to a profit of over \$68 million. In terms of employee engagement, it improved from 100 grievances per year to 20 per year and was named by Maclean's</p>

		<p>magazine as one of “Canada’s Top 100 Employers” from 2007 to 2010.</p> <p>Craig has served multiple times as a part-time professor at the Telfer School of Business at the University of Ottawa. He is currently the Director of Lean content at the Telfer Centre for Executive Leadership and has taught Lean to Telfer’s MBA students. He is a contributor to Canadian Government Executive magazine and various other publications, contributing both articles and talks.</p> <p>Bilingual, we works in both English and French.</p>
12:00 PM	12:30 PM	Networking Lunch
12:30 PM	1:30 PM	<p>Keynote: “Canadian Politics: The Heart of the Matter”; Speaker: Paul Wells, Acclaimed Political Journalist</p> <p>Nobody knows Ottawa better than Paul Wells. One of Canada’s leading political journalists, he has spent more than 25 years on the Hill, covering eight federal elections, four prime ministers, and a big piece of Canada’s history. Fresh, funny, and authoritative, Wells speaks in both official languages on all matters of the day, from the nation’s position in the global economy, to the inside scoop on what’s really happening inside the Parliament buildings and beyond.</p> <p>For 19 years, Wells was the lead political columnist at Maclean’s magazine. Prior to this, he was the national affairs columnist at The Toronto Star and has also written for the Globe and Mail and The National Post. Wells has won three gold National Magazine Awards and a National Newspaper Award and has filed stories from 17 countries around the world covering the war in Afghanistan, the Charlie Hebdo shootings in Paris, and three US presidential election campaigns.</p> <p>Today, Wells is a regular political commentator on both the French- and English-language CBC networks. He has also launched a subscription newsletter, which is already one of the most widely read political newsletters in Canada. In fall 2022, Wells will launch his podcast, The Paul Wells Show, in partnership with the Munk School of Global Affairs and Public Policy at the University of Toronto. He is also their inaugural journalist fellow-in-residence for the 2022-23 academic year.</p> <p>A bestselling author, The New Yorker magazine called Wells “Canada’s foremost Harperologist” with the release of his book on Stephen Harper, The Longer I’m Prime Minister. It is the only book to have ever won three major non-fiction book awards: The Shaughnessy Cohen Prize, the John W. Dafoe Book Prize, and the Ottawa Book Award.</p>

		Wells studied at the University of Western Ontario and the Institut d'Etudes politiques de Paris. He also sits on the Advisory Committee of the Glendon School of Public and International Affairs.
1:30 PM	2:00 PM	Graduation Ceremony
2:00 PM	4:30 PM	Job Fair
4:45 PM	7:00 PM	Community Celebration Reception
5:05 PM	5:10 PM	Welcome from the CIPMM President, Carolyn Montague
5:10 PM	5:25 PM	5 min Keynotes:
		Alexander Jeglic , the Procurement Ombudsman, The Office of the Procurement Ombudsman
		Josée Doucet , Senior Director, GCSurplus, Public Services and Procurement Canada
		Diogo Brandao , Senior Director of Supply Chain Operations, Department of National Defence
5:25 PM	7:00 PM	Reception