

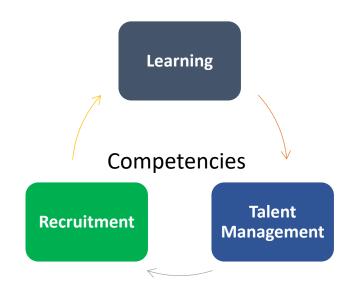
Secretariat

Treasury Board of Canada Secrétariat du Conseil du Trésor du Canada



#### **CIPMM National Workshop**

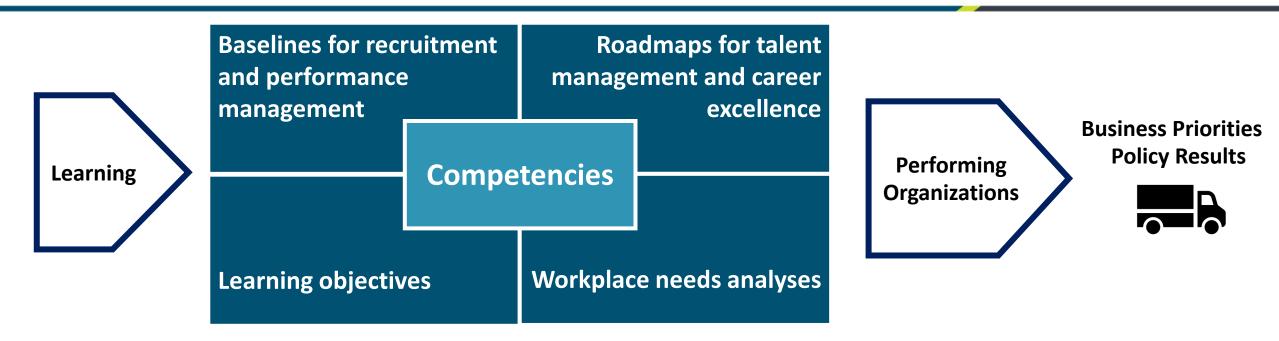
#### Concurrent Session # 37: Excelling In Our Day to Day: Understanding and Development of Community Competencies of Community Competencies



#### ASAS COMMUNITY DEVELOPMENT OFFICE

**IUNE 2023** 

### Why Do We Need Competencies?



Based on the TBS Policy on Learning, Training and Development:

- Competencies support Professional Development and are defined as the **knowledge**, **skills**, **abilities and behaviours** that employees use in performing their work.
- Professional Development: "an activity that assists employees further their careers and is aligned with departmental business priorities and management improvement objectives of the government. [It] includes courses, programs or learning events sponsored by a variety of service providers (e.g. in-house, the Canada School of Public Service, academic institutions and the private sector)."
- Training: "represents an organized, disciplined way to transfer the knowledge and know-how that is required for successful performance in a job, occupation or profession. It is an ongoing, adaptive learning, not an isolated exercise."

## **Types of Competencies**

Abilities, skills, knowledge, and personal traits that contribute to performance excellence.

#### **Functional Competencies**

- Specific to a type of work.
- <u>Procurement:</u> Assessment and planning, acquisition, and managing contracts and contracts close-out.
- <u>Materiel Management:</u> Planning & Governance, Acquisition, Operations & Maintenance, Divestiture

#### **Technical Competencies**

- Supports many types of work, common across functions.
- Procurement and Materiel <u>Management</u>: Negotiation, project management, risk management, data analytics, business acumen.

#### ASAS Community Competencies - Search "ASAS CDO" on GCpedia

### **Proficiency in Competencies**

# **Proficiency**: the degree of competence

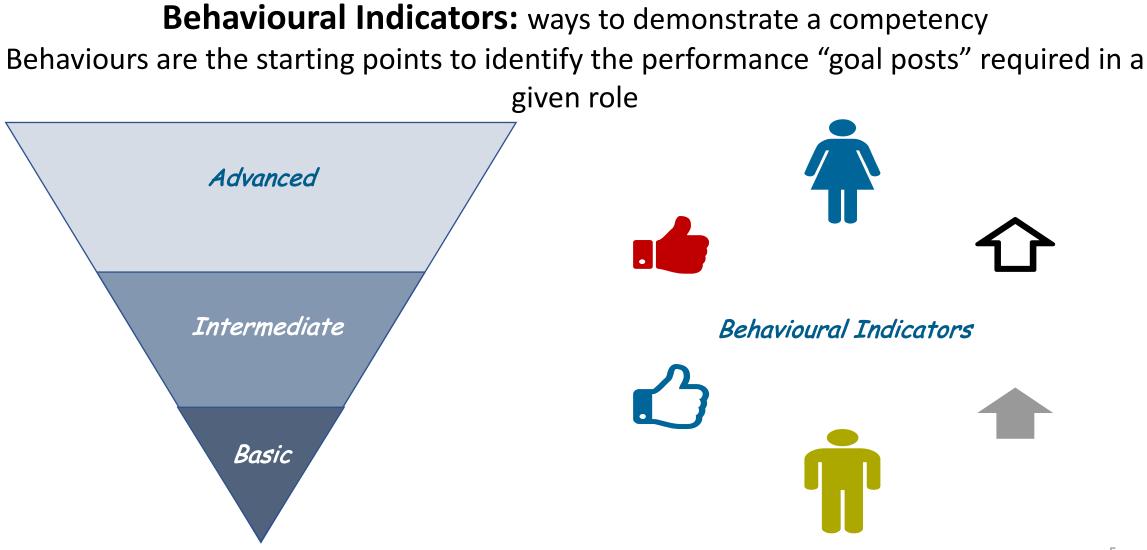
and expertise required to perform a function.

#### **Proficiency levels**

the different degrees of familiarity with and of ability to perform a function. Proficiency levels are cumulative and reflect complexity of roles and responsibilities

Competencies must be observed at different levels of proficiency. Competencies are assessed (measured/evaluated) using behavioural indicators.

## A Competency must be Demonstrated

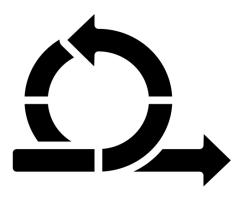


### **Procurement Competency Updates – Coming Summer 2023**

• An OAG Report on Procuring Complex Information Technology Solutions recommended:

TBS, with input from PSPC and SSC, should assess what skills, competencies, and experience procurement officers need to support <u>agile approaches</u> to complex IT procurements

- In response, TBS, with input form PSPC and SSC:
  - Mapped individual Procurement and Materiel Management competencies to CSPS learning and identified gaps for future course development
  - Integrated new Behavioural Indicators into the Procurement Competency Dictionary:
    - Agile approach to promote collaborative, iterative, and outcomes-based methods when appropriate
    - Gender Based Analysis Plus review to foster inclusion and supplier diversity
    - Alignment with new Policy requirements and objectives supporting cross functional collaboration and the GC's socio-economic and environmental objectives







### The PMM Specialists of the Future

Assesses full life cycles and Manages risks

Manages relationships Strategically Designs and manages

processes to deliver outcomes

Invests in professional development

Guarantor of integrity, stewardship and best value

The <u>Policy on the Planning and Management of Investments</u>, the <u>Directive on the Management of Materiel</u> and the <u>Directive on the Management of Procurement</u> ensures governance and oversight are effective and that integrated and collaborative practices are in place – Professional Development must support this approach 7

## **Tools to Support Professional Development**



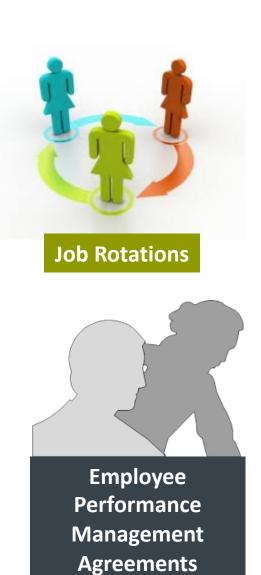
Communities of Practice



Development Programs



Supplemental Learning



Questions?

#### **Annex A: TBS Procurement Competency Framework**

Promote i Uphold integr		de change Collabo e people Achieve res	rate with partners & stake ults Create visio	holders n & strategy
FUNCTIONAL Assessment Acq Managing contract		TECHNICAL COMP gotiations P Risk management Business Act	Project management Data analytics	
Skills and Adaptability Analytical thinking		on Initi		<u>Centre</u> ) Planning & organizing Problem solving

Four core competencies for the federal public service who are subject to the Directive on Performance Management

Demonstrating integrity & respect

Thinking things through

Working effectively with others

Showing initiative & being action-oriented

#### **Annex B: TBS Materiel Management Competency Framework**

	IENT COMPETENCIES	Effective interactive communication
ERIEL MANAGEM	VENT COMPETENCIES	Effective interactive communication
		Managing conflicts Networking
<u>  TIONAL</u>	<b>TECHNICAL</b>	Critical judgment
Governance	Project Management	Information gathering & processing Organizational savvy
iisition	Risk Management	Planning & organizing Problem solving
k Maintenance	Data Analytics	Quality focus
stiture	Business Acumen	Relationship building
	Negotiation	
	& Maintenance stiture	stiture Business Acumen

#### **CORE COMPETENCIES**

Demonstrating integrity & respect

Thinking things through

Working effectively with others

Showing initiative & being action oriented

### **Annex C: Competency Framework**

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#### Beha Indica

etency —>	Acquisition					
cy Level→	Basic	Intermediate	Advanced			
avioral	<ul> <li>Demonstrates a basic general ability to acquire goods, services and/or construction in accordance with applicable legislation, policies and procedures and ensuring best value to the Crown.</li> <li>Gathers and disseminates acquisition information in a thorough manner using appropriate and efficient systems and methods.</li> </ul>	<ul> <li>Demonstrates an intermediate understanding of acquisition plans and evaluation frameworks required to acquire goods, services and/or construction in adherence to applicable legislation, policies and procedures, while ensuring best value to the Crown.</li> <li>Provides guidance and advice to others and ensures the integrity and overall functionality of the solicitation, contractor verification and award processes.</li> <li>Coordinates the bid evaluation process.</li> <li>Monitors and identifies deficiencies, proposes appropriate solutions and implements necessary procedural changes.</li> </ul>	<ul> <li>Demonstrates an advanced ability to acquire complex goods, services and/or construction, and develop strategic acquisition alliances in line with applicable legislation, policies, and procedures, and ensuring best value to the Crown.</li> <li>Collects, analyzes and reports information to identify patterns and potential problem areas as well as ways to resolve them.</li> <li>Identifies and manages risks and safeguards the quality and integrity of the acquisition process.</li> <li>Initiates mechanisms to protect the integrity of the process and assists in its defence.</li> </ul>			

### Annex D: Procurement-specific Technical Competencies



**Negotiation**: Ensures the settlement of differences between parties towards gaining mutual acceptance and achieving results. Also ensures the ability to actively listen, persuade, influence and explore positions and alternative to ultimately reach the best value, within the regulations, for the best interest of Canadians and the Government of Canada



**Project Management:** Ensures the ability of initiating, planning, executing, controlling, evaluating and closing a series of activities while addressing inherent risks to achieve specific objectives and success criteria within a defined timeline.



**Risks Management:** Ensures the ability of assessing and controlling threats affecting delivery of results. Specifically ensures an evidence-based decisions for assuming, avoiding, transferring, mitigating, sharing or compensating elements of risks.



**Data Analytics:** Ensures the use of technology for extrapolating findings in support of strategic decision making, procurement strategies, trends, supply chains and risk management. Procurement Data analytics also ensures a powerful capability to provide strategic insights and improve results delivery.



**Business Acumen:** Ensures a clear and applicable understanding of how both the industry and the government of Canada work to achieve goals and objectives. Ensures for example, a thorough understanding of the industry and government machinery, trends, economic sectors, money flows and market dynamics that drive public procurement. Brings that diverse knowledge into procurement strategies to increase competition and generate greater innovation and best value to Canada.

### Annex E: Materiel Management-specific Technical Competencies



**Negotiation**: Ensures differences are settled between parties to achieve results and gain mutual acceptance. Actively communicates, influences, and explores positions and materiel management alternatives to ultimately reach the best value, in accordance with policies and legal framework.



**Project Management:** Supports projects by contributing to initiating, planning, executing, controlling, evaluating, and closing material management activities within a defined timeline, while leveraging resources to deliver on a specific output.



**Risk Management:** Identifies and manages risks through the development of plans, strategies, and evidence-based decisions to enhance service delivery.



**Data Analytics:** Uses technology to analyze raw data and to understand the environment. Uses technology to identify trends and metrics to find approaches that optimize processes and increase the overall efficiency of the Materiel Management Strategy.



**Business Acumen:** Utilizes industry and government policies, processes and best practices to provide a competitive edge and foster innovation while creating the best value for Canada.