DAY1: September 28, 2021

#1 ADM Panel: How is PSPC Renewing, Recharging and Reinventing its Business

Moderator: Carolyn Montague, CIPMM President

Panelists: Simon Page, ADM, Defence and Marine Procurement Branch, Acquisition Program,

Public Services and Procurement Canada

Lorenzo Ieraci, Acting Associate Assistant Deputy Minister, Procurement, Public Services And

Procurement Canada

Jean-Francois Lymburner, Acting Associate Assistant Deputy Minister, Real Property Services, Public Services and Procurement Canada

Michael Mills, A/Assistant Deputy Minister, Procurement Branch, Public Services and Procurement Canada

Senior Managers from PSPC will discuss and take questions on what steps they will be taking in the short, medium and long term to renew, recharge and reinvent their respective parts of PSPC.

Concurrent Session #2: Equipping the RCMP with Body Worn Cameras & A Digital Evidence Management System - Policing in a Digital World

Mary Rutledge, Manager, Procurement Special Projects, Royal Canadian Mounted Police

In June 2020 Prime Minister Justin Trudeau pledged support for the RCMP to move forward with an initiative to equip its Members with Body Worn Cameras as part of a broader effort to improve accountability and transparency between Police and the communities they serve. Thus began a high visibility, high stakes procurement to acquire not only the cameras but also a robust Cloudbased IT Solution to store and manage digital evidence. Speaking from a Client Department perspective, this presentation will focus on the strategy, challenges and successes of undertaking a large and complex procurement at record speed, while considering Organizational change management and the operational requirements necessary to enable policing in a digital World!

Concurrent Session #3: Developing of Materiel Management Competencies

Richard Quinn, Strategic Supply Chain Advisor, Department of National Defence

Geoffrey Herod, Strategic Advisor, Department of National Defence

Steve Holland, Specialist Training Development Officer, Department of National Defence

The Department of National Defence manages one of the largest supply chains in Canada, and holds over 80% of the inventory materiel under the care of the Federal Government. The Department provides specialized support to Canadian Armed Forces operations domestically and internationally via thousands of dedicated Materiel Management practitioners. However, recent performance issues have highlighted the need to review the training and development provided to this workforce. Therefore, DND has recently launched an initiative to enhance the professionalization of its materiel management practitioners which will be guided by the Treasury Board Secretariat's recently updated Materiel Management Competency Model. This presentation will provide an overview of DND's project plan and outline its methodology to achieve the desired outcomes.

Concurrent Session #4: Creating more opportunities in federal procurement for Indigenous led and owned businesses

Michelle Cousineau, Manager, Indigenous Procurement Policy Division, Strategic Policy Sector, Acquisitions Program, Public Services and Procurement Canada

Sara Devillers, Analyst, Office of the Comptroller General, Treasury Board of Canada Secretariat **Mike Ricci**, Senior Policy and Program Officer, Business Development, Indigenous Services Canada

On August 6th, the Government of Canada announced the implementation of a mandatory requirement for federal departments and agencies to award at least 5 percent of the total value of contracts to Indigenous businesses. This presentation provides an overview of the initiative to increase Indigenous participation in federal procurement including modern treaty areas.

Concurrent Session #5: Fisheries and Oceans/Canadian Coast Guard's SAP S/4HANA Implementation Project

Cedric Pilon, A/Director, Financial and Administrative Systems, Fisheries and Oceans Canada

It's an exciting time at DFO-CCG as the Department is implementing SAP S/4HANA. Find out how the team has set the foundation for success, how the project is managed to include all stakeholders and the milestones achieved to date as the team is preparing for a go-live in 2021. With most departments tasked with adopting SAP S/4HANA by 2025, you will not want to miss this session.

Concurrent Session #6: Poisoned by a Decontamination Tent: Lessons in Government Procurement

Allan Millard, P.Eng, LLB, Patent & Trade-mark Agent, Senior Intellectual Property Advisor, Directorate Materiel Policy & Procedures (DMPP) 8, Department of National Defence

The presentation will examine a DND procurement relating to the acquisition of a decontamination tent for the Army which became the subject of a patent lawsuit by a failed bidder.

Concurrent Session #7: CORCAN: Acquiring Goods, Services and Construction while Contributing to Offenders' Reintegration

Kelly Hartle, Chief Executive Officer, Correctional Service of Canada, CORCAN

Pierre Carmona, Director Construction and A/Senior Director, Operations, CORCAN

CORCAN is a key rehabilitation program of the Correctional Service of Canada. It contributes to safe communities by providing offenders with employment and employability skills training while incarcerated in federal penitentiaries, and after they are released into the community.

This presentation will provide participants with an overview of CORCAN products and services (manufacturing, textiles, construction and services) while also explaining the program elements and advantages of ordering from CORCAN that can be mutually beneficial to clients and public safety. By acquiring from CORCAN, departments contribute to social reinvestment, through contributing to the offender employment and employability program. Participants will obtain information on goods and services that can be acquired from CORCAN while explaining the ease of acquiring from CORCAN and the social reinvestment benefits of using this program.

Keynote #8: The Importance of Teamwork CFL legend **Michael "Pinball" Clemons**

Toronto Argonauts former coach and player Michael "Pinball" Clemons is a man of unquestionable character and spirit. Not only is he renowned for his achievements on the football field, Clemons' aptitude for motivational speaking is undeniable. His presentations are at once captivating and empowering. He exemplifies the capabilities of teamwork and leadership while demonstrating what it means to beat the odds.

Clemons' tireless community involvement and participation in countless charitable causes exemplify the qualities he possesses, which are so rarely found in today's professional athletes. His presentations are at once captivating and empowering, and clearly demonstrate the capabilities of teamwork.

Being just 5'6" tall and becoming a football superstar is quite exceptional. In this deeply moving and inspirational talk, Clemons will share his past experiences to illustrate how people can overcome obstacles and achieve success, while also speaking about personal perseverance and the importance of teamwork, traits relevant to any industry.

Panel #9: Let's Learn About How Provincial Organizations Manage Public Procurement

Moderator: Carolyn Montague, CIPMM President

<u>Panelists</u>: **Chris Mitchell**, Chief Procurement Officer, Department of Internal Services, Government of Nova Scotia

Heather Tizzard, CPO Newfoundland and Labrador

Robert O'Neill, Executive Director, Procurement Services Branch, British Columbia

Delegates will learn and be able to question panelists drawn from Nova Scotia, Newfoundland, Yukon and British Columbia who will share their experiences managing their respective public sector organizations; how they are structured; how they establish strategic planning; and how they interact with the client and supplier community.

Wellness Activity #10: Decoding Chakras - Yoga Class

Kate W. Mak, Yoga Teacher and Founder of the MYNAH School of Yoga

This session is a combination of a short powerpoint presentation to provide visuals and a Guided yoga class to balance the base chakras leading all the way up to the crown chakra.

Wellness Activity #11: Sweet Farm: Inspirational Virtual Farm Tour

Nate Salpeter, Co-Founder, Sweet Farm

Come meet amazing animals and learn more about how Sweet Farm approached 'Renew, Recharge and Reinvent' during Covid!

Wellness Session #12: What We Can Learn About Resilience from Spencer, the Rescue Dog **Al Garlinski**, Regional Trainer, School of Procurement, Business Advisory Services, Western Region, Public Services and Procurement Canada

If you enjoyed Al's presentations from the previous conferences, with "Rescue Dogs Rock! And "8 Rules 2 Rock 4 Life", then you'll love this session! Al shares his lessons learned about spending time with his best friend, Spencer. Spencer was a schnauzer rescue dog that changed Al's life forever. Since Spencer's passing, Al will share the lesson learned about life, love, death and the

power of resilience. Resilience is an important strategy to keep us "grounded" within the fast paced world of Procurement. Every rescue story has the potential to make you believe in the good in people right when you're ready to swear off all humanity. His stories will bring hope to your heart, a tear to your eye, and inspire you to never give up in life. As a long distance runner and animal rescue advocate, he will make the link to the power of resilience in the workplace by sharing some of his running rescue stories.

Wellness Session #13: How to Thrive in a Crisis

Julie Daniluk, Co-Host of OWN Network's Healthy Gourmet, Nutritionist, Bestselling Author

Using anti-inflammatory nutrition as a framework for health, nutritionist Julie Daniluk will show how you can use stress to your advantage and support immunity, relaxation, and productivity.

Audiences will learn:

- Effective anti-inflammatory remedies that support the immune system and are affordable and easy to find.
- Three powerful nutrients that can help manage anxiety macro and micronutrients that relax you and create a greater sense of peace and happiness.
- Breathing and movement practices that build happiness and reset the mind and body to handle life's challenges.

Wellness Session #14: Contributing to a Healthy and Human-focused Team Environment **John Medcof,** Lead Faculty, Canada School of Public Service

The pandemic and remote work have changed the dynamics of how team members connect, collaborate and contribute to organizational goals. Teams with resilient and human-focused cultures can thrive during times of disruption and beyond. This session will explore 10 things leaders at all levels can do, right now, to contribute to a healthy and human-focused team environment.

Wellness Session #15: Meet the Ombud, an active partner helping us navigate workplace Mental Health

Magalie Brabant, Mental Health Ombud, Public Services and Procurement Canada Come meet Public Services and Procurement Canada's Ombud for Mental Health, Magalie Brabant, and learn how she puts people first in her department! The Ombud's role is to listen to and support employees who may be facing mental health issues and to help the department reduce the stigma of mental health in the workplace. You'll have the opportunity to engage in a discussion about creating a healthy workplace and have the opportunity to voice your opinion on what employees and managers can do today to make a better tomorrow!

Concurrent Session #16: Computers for school Plus (CFS+) – A greening Government initiative **Jane Rooney,** Director, Cyber Certification, Tech & Talent, Connected Canada Branch, Innovation, Science and Economic Development Canada

Alex Meduri, Acting Manager, Connected Canada Branch, Innovation Science, Economic Development Canada

Learn how you can help the Computers for Schools Plus government program strengthen local communities by giving those most in need the tools, skills & access needed to participate in today's digital economy..

Concurrent Session #17: Principles and Outcome Based Procurement

Emilio Franco, Executive Director, Procurement, Materiel & Communities, Office of the

Comptroller General of Canada

Learn practical nuggets, impacts, the Government of Canada direction, and the coverage provided by policies, in planning and implementing principles and outcomes-based procurements.

Concurrent Session #18: Findings from the Procurement Ombudsman's Studies on the Force Majeure Clause and the Role of Chief Procurement Officer

Alexander Jeglic, Procurement Ombudsman, Office of the Procurement Ombudsman **David Rabinovitch**, Deputy Procurement Ombudsman, Office of the Procurement Ombudsman

The Office of the Procurement Ombudsman (OPO) is dedicated to advancing research on topics that matter to procurement practitioners. As such, OPO launched its "Knowledge Deepening and Sharing" (KDS) initiative to help expand procurement expertise by performing comprehensive analysis of issues of importance to the procurement community.

The Procurement Ombudsman will share with CIPMM National Workshop participants the findings of OPO's latest KDS research studies, as well as feedback received by his office over the last year from both suppliers and procurement officials, in an effort to provide useful information and guidance.

Concurrent Session #19: New Directions for Software Procurement

Nadine Clement, A/Senior Director, Application & Software Procurement Directorate, Business and Technology Solutions Sector, Public Services and Procurement Canada

Elizabeth Queenville, Supply Team Leader, Public Services and Procurement Canada

This presentation will cover the various procurement services that ASPD offers, including on premise licenses, Software as a Service, protected B cloud products, Software License Supply Arrangements, and Artificial Intelligence.--Cette présentation couvrira les divers services d'approvisionnement offerts par l'ASPD, y compris les licences sur site, le logiciel en tant que service, les produits cloud B protégés, les accords d'approvisionnement en licence de logiciel et l'intelligence artificielle.

Concurrent Session #20: The Translation Bureau – Your Partner **Guy Gravelle**, Director, Business Development, Translation Bureau **Nanci Bourget**, Deputy Director, Client Relations, Translation Bureau

Established in 1934, the Translation Bureau is a special operating agency of Public Services and Procurement Canada (PSPC). It supports the Government of Canada in its efforts to communicate with and serve Canadians in its two official languages, Indigenous languages, foreign languages as well as signed languages and oral transliteration.

It offers translation, revision, editing, terminology, language advice, closed captioning, and interpretation services to federal departments and agencies and Parliament. The Translation Bureau also provides online tools and resources to Canadians through the Language Portal of Canada.

Concurrent Session #21: Social Procurement, from Policy to Implementation **Sandra Charles**, Associate Director, Acquisitions Program, Public Services and Procurement Canada

Ian McMillan, Policy Analyst, Social Procurement team at Public Services and Procurement Canada

This session will present the latest developments regarding PSPC's work to advance social procurement. It will present to the key elements of the Program on Social Procurement, including the Social Procurement Small Businesses Set Aside Program aimed to provide additional guidance on how to operationalize PSPC's Acquisitions Program Policy on Social Procurement. This will also be an opportunity to provide feedback to further inform the development of tools on social procurement to support the Procurement Community.

DAY2: September 29, 2021

#22 Comptroller General Address **Roch Huppé**, Comptroller General of Canada

Keynote #23: What It Takes: A Story of Purpose, Strength, and Laughter **Zahra Al-Harazi**, Leadership Expert

Today, Zahra Al-Harazi is a successful entrepreneur, a loud crusader for human rights, and a sought-after speaker. Her voice is clear and confident and a powerful tool of commerce and philanthropy. But this was not always the case.

Al-Harazi was raised in a country where women didn't have a voice. Growing up, her goal was to stand out as little as possible. In 1996, she moved to Canada, where, as a new immigrant and young mother with no understanding of the culture or business world and no higher education, she had little confidence in what she had to say. But, through perseverance, she managed to find her voice.

In this inspiring presentation, Al-Harazi shares her journey — how she channeled frustration into courage, the mistakes she's glad she made, the milestones that propelled her, and how a clear and powerful voice can help anyone get what they want most in life.

Concurrent Session #24: Where is Professional Services Procurement Going in the Future Moderator: **Carolyn Montague**, CIPMM President

<u>Panelists</u>: **Jason Storm**, Senior Director Procurement of the professional Services Procurement Directorate Acquisitions program, Public Services and Procurement Canada

Nicholas Lukach, Director of Contracts and Materiel Management, Innovation Science and Economic Development

John Caves, Acting Executive Director, Procurement, Employment and Social Development Canada

Jamie Madden, Director, Procurement and Materiel Management, Transport Canada

A number of senior procurement practitioners drawn from several departments and agencies will discuss the current state of the procurement tools to acquire professional services; share some practices they have tried; and answer questions related to where they think the procurement of professional services will go in the future. Don't be surprised to hear about the use of hybrids; agile ways of speeding up the time required for these procurements; use of new

approaches for financial evaluations and selection methods; and managing risks associated with complex large dollar procurements.

Concurrent Session #25: Buying Together - The Canadian Collaborative Procurement Initiative **David Boivin**, Manager, Collaborative Procurement, Public Services and Procurement Canada

The presentation is on the Canadian Collaborative Procurement Initiative. This one contains a description, a list of benefits, some stats and the process to join the initiative. It continues with a high level description of the process and some description of the vision for the future.

Concurrent Session #26: Contractual Arrangements

Danielle Aubin, Director, Strategic Policy, Office of the Comptroller General of Canada, Treasury Board of Canada Secretariat

The objective of this session is to improve your understanding of the defining characteristics of contractual arrangements and the policy principles and requirements that support them.

Concurrent Session #27: Client Engagement Strategies at PSPC

Alexandre Tremblay, Account Manager, Public Services and Procurement Canada

Tyler Edgar, Policy Analyst, Client Engagement Directorate, Procurement Access Canada, Public Services and Procurement Canada

Etienne Sevigny, Account Manager, Client Engagement Directorate, Procurement Access Canada, Public Services and Procurement Canada

Concurrent Session #28: Material Management During a Pandemic

Nathalie Guilbault, Director, Materiel and Moveable Assets, Royal Canadian Mounted Police

An overview of the RCMP's response to the Pandemic including the role of Materiel Management played throughout various phases of the lifecycle. Focus will be on the support provided to policing operations, as well as the challenges that were experienced from both a materiel management and procurement perspective.

Concurrent Session #29: Avoiding Delivering Yesterday's Technology Tomorrow: Canadian Army Procurement Challenges

LCol Tom McMullen, Director Land Requirements 4 (C4I and EW Systems), Canadian Army, Canadian Armed Forces

This presentation will offer an overview of the Canadian Army's unique challenges related to high technology procurement and fielding related to command and control systems. This will include a review of lessons learned in recent command systems modernization projects as well as a look to our allied armies to review the current state of practice in this field. Finally, a short look at how the Canadian Army can work within the current Department of National Defence's project approval process will also be discussed.

Concurrent Session #30: Effective Criteria Writing – Reinventing Evaluation Practices to Achieve Your Best Possible Outcome

Drew Schlosser, Senior Procurement Consultant, Commerce Decisions **Dani Moore**, Commerce Decisions

Leveraging years of experience in supporting teams internationally in developing criteria for complex projects, Commerce Decisions thought leaders Mike Ross and Drew Schlosser will describe how to develop effective evaluation criteria that focus on achievement of strategic objectives. This is an abridged version of our full-day masterclass course.

In this talk, Mike and Drew will examine the emerging best practice of confidence-based criteria, challenging the audience to renew their design practices. They will cover the principles of effective criteria and key considerations to be taken when drafting criteria. Attendees will be exposed to pitfalls in criteria design, learn some key tips on crafting evaluation criteria that reduce risk and improve bid objectives, and understand how recharging good criteria design leads to achieving your best possible outcome.

Concurrent Session #31: Integration of Materiel Management and Procurement **Bronwynn Guymer**, Section Head, SMPP 7, Materiel Policy And Procedures, Department of National Defence

In this session participants will learn about how materiel management and other business processes such as procurement, finance, maintenance and operations are interrelated. How this integration needs to be woven into policies, processes and systems in order to maximize data management, inform decision making and enable improvement.

Concurrent Session #32: GCSurplus, Moving Government E-Auctions into the Future

Dale Ducharme, Manager, Systems Division, GCSurplus

Cedric Grenon, Systems Division Coordinator, GCSurplus, Receiver General and Pensions Branch

Claude Prévost, Team Lead, Operations Division, GCSurplus, Receiver General and Pensions Branch

GCSurplus representatives will discuss recently developed and future functionality advancements of the PSPC's surplus auction website, www.GCSurplus.ca .

Concurrent Session #33: Looking Beyond Data – An Innovative Strategy for Procurement with Indigenous Industry

Roland G. Dimitriu, Manager and Departmental Coordinator for Procurement with Indigenous Business, Strategic Governance, Departmental Procurement policy, modernization and leadership, Real Property and Commercial Acquisitions Sector, Acquisitions Branch, Public Services and Procurement Canada

The objective will be to provide an overview of how PSPC is using procurement data analytics and leveraging related discussions to promote agile and innovative purchasing strategies with Indigenous Industry. A prototype work aid will also be demonstrated.

The presentation will consist of:

- Key findings and context that PSPC has built and our approach to the departmental target setting;
- An overview of relevant purchasing statistics;
- An emphasis of the role Reconciliation in negotiations with Indigenous industry;
- A sharing of Actionable insights, and,
- Demonstration of a prototype procurement work aid (supply and demand tool) for contracting with Indigenous suppliers.

The presentation will also include an interactive question and answer session with the members of the presenting directorate.

Concurrent Session #34: GC Digital Core - A New Approach for Government of Canada Michel Turbide, Director, Design Authority, Treasury Board Secretariat of Canada Jeff Johnson, Director, Financial Management Transformation, Digital Comptrollership Program Management Office, Treasury Board of Canada Secretariat

In this session, participants will learn about the GC Digital Core and how it will improve Digital Comptrollership, Procurement and Materiel Management, and ultimately aid with building a coherent and comprehensive view of business motivation, capabilities, processes, data and resource management.

Concurrent Session #35: Public Services and Procurement Canada's Contract Security Program and You

Alexandre Parent, Senior Client Relations Officer, Public Services and Procurement Canada, Contract Security Program

This presentation consists of an overview of Public Services and Procurement Canada's (PSPC) Contract Security Program. We will explain our roles and responsibilities, as well as the shared responsibilities between the Program, contracting authorities and private sector organizations who must meet security requirements.

We will explain the timeliness for the verification of the company, the employees as well as the renewal cycle based on the level of sensitivity they will be entrusted with.

Information will also be provided on the different type of security screenings for organizational and personal security clearances and the timelines associated with them. Furthermore, we will talk about the sponsorship process and the various documents that are needed to initiate it.

Concurrent Session #36: Overview of the Pandemic Response Sector and its contribution to the Government of Canada efforts during the pandemic

Desiree Bilsky, Acting Director, Pandemic Response Sector, Public Services and Procurement Canada

Dan Fitzpatrick, Acting Director, Personal Protective Equipment (PPE), Pandemic Response Sector, Public Services and Procurement Canada

Overview of the Pandemic Response Sector and its contribution to the Government of Canada efforts during the pandemic

Concurrent Session #37: Logistics for the Distribution of COVID Vaccines to Canadian Mission Network

Marc Richard, Director of Global Logistics, Global Affairs Canada

With a seemingly insurmountable feat, to transport the Covid-19 vaccine to Global Affairs Canada (GAC's) mission network. Marc will discuss the journey related to the planning, challenges, collaboration and triumphs to conquer the cold chain transportation across international borders to get needle in arms to our diplomats and their dependants.

Concurrent Session #38: Procurement Planning 101 - Identifying Requirements and the Benefits of Establishing a Departmental Procurement Plan

Robert Ashton, Director, Procurement and Contracting Services - Chief Procurement Officer, Elections Canada

Adrian Bennett, Assistant Director, Procurement and Contracting Services, Elections Canada

Does your team struggle with knowing what procurements are in the pipeline or how many procurement resources will be required or how much time to allow for each procurement strategy? A Departmental Procurement Plan may help you out! The management of a team's capacity, workload and prioritization is a day-to-day challenge experienced within many government departments. Resource constraints and last-minute requests are common and senior management are not equipped to know what is on the procurement horizon. Procurement and Contracting Services at Elections Canada have established a robust procurement planning function. This session will provide you with detailed information on how your organization could improve procurement planning and get started by exploring: Procurement Planning Tools, Service Standards and Capacity and Prioritization Forecasting.

Concurrent Session #39: The New Directives on the Management of Procurement and Materiel **Danielle Aubin**, Director, Strategic Policy, Office of the Comptroller General of Canada, Treasury Board of Canada Secretariat

This session will outline key changes resulting from the new Treasury Board Directive on the Management of Procurement, and the Directive on the Management of Material and what this means for you.

Concurrent Session #40: Client Relationship Management

John Caves, Acting Executive Director, Procurement, Employment and Social Development Canada

Pascale Lafontaine, Senior Procurement Specialist, Employment and Social Development Canada

In 2016, ESDC established a Client Relationship Management (CRM) unit within the Procurement Team. The goal of this team was to create strong mutually-beneficial relationships with our Clients. This presentation will highlight some of the key activities undertaken to date as well as some lessons learned.

Concurrent Session #41: Practical Effects of Canada's Government Procurement Obligations in Trade Agreements

Spencer Burton, Manager, Trade Agreements Unit, Public Services and Procurement Canada

Trade agreements help to foster global competition and innovation and greatly expand the potential marketplace for Canadian goods and services. However, they also provide suppliers, goods, and services of Canada's trade partners with access to the Canadian marketplace, including certain Canadian procurements. Canada is Party to 12 trade agreements that contain substantive obligations for government procurement activities. This presentation provides an overview of the government procurement obligations of Canada's trade agreements, including how to determine when trade agreements apply as well as the procedural rules that trade agreements place on covered procurement processes.

Concurrent Session #42: Enabling Business Transformation Through the Procurement Process **Steve Johnston**, Managing Director, RFP Solutions **Cathryn Kallwitz**, Director Operations, RFP Solutions

From replacing siloed legacy practices and systems, to reframing organizations, to re-imagining how services are delivered for Canadians, the public sector continues to undertake considerable change.

The procurement process is repeatedly highlighted as a critical stage in these transformative journeys, with the following seen as fundamentals to support positive and sustainable transformation:

- · clarity of context, objectives and desired outcomes,
- · working collaboratively to validate and refine requirements, and
- · a process that ultimately aids in selecting "the right" partner.

This session explores the up front work to prepare, plan and implement procurement that effectively enables business transformation, drawing on processes from all levels of government.

Concurrent Session #43: The Art of Strategic Execution **Paul Emanuelli**, General Counsel and Managing Director, Procurement Advisory Office

Join Paul Emanuelli as he presents a Keynote Session at the 31st National Annual Workshop. This discussion on "The Art of Strategic Execution" will focus on improving the success rate of your procurement projects and will cover the following topics:

- A State of Peril: Why Procurement Projects Fail explains how optimism bias is a major cause of project failure.
- Leading Advanced Practices surveys a series of cases studies that underscore the need to implement proper project governance practices in major procurements.

· Implementing Major Project Disciplines provides a summary of the business process improvements required to ensure that your contracts are awarded with speed and precision.

A Culinary Adventure and Baking Class with Anna Olson

Anna Olson, Culinary Master, Host of Bake with Anna Olson

Celebrity Chef Anna Olson shares her culinary journey, explaining how she fell in love with cooking and baking. Fully customized, Olson can speak to the importance of good food and good ingredients to help create not just a great meal, but also a great life. Her practical advice, incredible recipes, and friendly conversation always have audiences feeling like they just spent some time with a good friend.

Speakers' Lounges:

September 28:

Supply Chain Industry 4.0 Tools for the Future

Vincent Dixon, Partner, Management Consulting, Supply Chain Solutions, KPMG Canada

The 4th industrial revolution is here! Over the past year and a half, we've experienced supply chain delays and disruptions around the globe. The cost of shipping containers has skyrocketed, long standing trade patterns are shifting, the timing of deliveries has blurred, and new outbreaks of COVID-19 are slowing turnaround rates, causing yet more uncertainty. While this has caused a lot of pain, it's also been a wake-up call, causing us to think differently—and look for new opportunities to optimize supply chains in our next normal. Are you leveraging digital data for decision support, for service scheduling, inventory optimization, workflow tracking, product aging, consistency of network part pricing? Are you using emerging technologies to better understand the voice of your Customer through integrated direct part sales and virtual Customer experience's? Have you explored your industrial data, are you aware how your competitors are adapting technologies and other industrial trends? Which data is relevant and how can it be used to forecast business needs and reduce costs? This session will explore the tools within industry 4.0 and how they are transforming the supply chain landscape.

September 29:

Update on Green Procurement in the Canadian Government Jane Keenan, Director, Treasury Board Canada

The Centre for Greening Government will provide an update on initiatives related to Green Procurement currently being undertaken. Specifically, the presentation will focus on the updated 2020 Greening Government Strategy and the plan forward for its procurement commitments. Le centre pour un gouvernement vert donnera une mise à jour sur les initiatives en cour concernant les achats écologiques. Spécifiquement, la présentation portera sur la Stratégie pour un gouvernement vert, mise à jour en 2020 et le plan pour remplir les engagements en matière d'approvisionnement.

Agile Procurement Journey: A PSPC perspective

Syed Hasan, A/Director, Acquisitions Program, Public Services and Procurement Canada **Lynn Levesque**, Supply Team Leader, Acquisitions Program, Public Services and Procurement Canada

Luc Laplante, Team Lead, Innovation and Agile Procurement Directorate, Public Services and Procurement Canada

The Innovation and Agile Procurement Directorate at PSPC will present a brief overview of PSPC's approach to agile procurement and some agile procurement projects that have been undertaken and some lessons learned.